

“Magiclean CNY 2023 Scratch And Win” Promotion Official Rules

The following regulates participation in the promotion “**Magiclean CNY 2023 Scratch And Win**”, as well as the collection and use of the information collected from or shared by participants. Participation in the promotion is only possible as set out below. In participating, the participant accepts these terms and conditions. If you do not agree to these terms and conditions, you may not participate in the promotion.

Organizer and Implementer

1. The promotion is organized by Kao Singapore Pte. Ltd. (Registration No.: 198800984D), 83 Clemenceau Avenue, #16-08 UE Square, Singapore 239920; Tel.: 6396 0400; e-mail: magiclean@kao.com.sg (hereinafter referred to as the “Organizer”).
2. The technical implementer is Intuition Production Pte Ltd. (Registration No.: 200203289D) 1002 Jalan Bukit Merah #05-13 Singapore 159456; Tel.: 64442155; e-mail: hello@magicleanscratchnwin.com (“Technical Implementer”).
3. Any questions or comments regarding prize redemption shall be directed to the Technical Implementer. For any other questions or comments, please contact the Organizer.

Promotion period and entry details

1. The promotion runs from SGT 12:00 midnight on 1 December 2022 to SGT 11:59PM on 1 February 2023 subject to the availability of the prizes (“Promotion Period”).
2. The Organizer reserves the right to revise the Promotion Period at any time by publishing a notification on [https:// www.magiclean.com.sg/](https://www.magiclean.com.sg/). All submissions received after the Promotion Period, incomplete and/or illegible entries shall be automatically disqualified without any notice to the participants.
3. The Organizer is not responsible for failure to receive the prize from the provision of incorrect contact information or other technical reasons on the part of the participant (e.g., notification went into the spam inbox). Organizer is not obligated to investigate the correctness of each participant’s contact information and ability to receive any communication from the Organizer.
4. Persons resident in Singapore who are at least 18 years of age on 1 December 2022 are eligible to enter the promotion. Employees of the Organizer, its subsidiaries and associated companies, their relatives, partners and employees of cooperation partners, who are or were employed in the production or processing of the promotion including the Technical Implementer, are excluded from entering the promotion.
5. In entering the promotion, you will be taken to have agreed to the use of your personal data as set out in these terms.

How To Participate

Step 1: Purchase **SG\$12 worth of Magiclean, Attack, Flair, Kao Bleach products** from participating retailers: FairPrice, FairPrice Online, Cold Storage, Giant, Sheng Siong, Redmart, Shopee Kao Official Store and Lazada Kao Homecare Official Store during the Promotion Period in a single receipt. Each valid receipt entitles participants to only one chance to participate in the promotion. Participants may submit multiple receipts for multiple chances. Entries with duplicated receipts will be disqualified. Organizer reserves the right to not issue any prizes for that particular receipt number.

Step 2: To participate, visit www.MagicleanScratchAndWin.com and fill up the particulars and upload a scanned photo of the receipt.

Step 3: A virtual scratch card will appear on the site and participants may then brush on the grey virtual scratch card to reveal if they have won a prize as further detailed in the paragraph below **“Prizes and How to Redeem”**. The participants will also receive an acknowledgment to the e-mail address that was used during the registration of the promotion within 1 working day.

Step 4a: For prizes under “Normal Postage” arrangement, they will be mailed out via Singpost basic mail (untracked) to winner’s indicated address after receipts are verified for genuine purchases within 10 - 14 working days. For entries submitted for purchases made from Shopee Kao Official Store and Lazada Kao Homecare Official Store, prizes will be mailed out after 15 days from the delivery date stated on the invoice. Organizer is not liable for any lost or delayed mail.

Step 4b: For prizes under “Self-Collection” arrangement, winners will be notified via email with details on how to collect the prize. Prize can only be collected by the winner himself/herself. If the winner cannot personally collect the prize and the prize is to be collected by a representative of the winner, the representative must bring a letter of authorization from the winner. Upon collection, each winner or his/her representative must sign an acknowledgment form acknowledging that the prize has been collected. Each winner will have to collect the prize at its own costs and expenses.

Prizes and How to Redeem

Total prizes worth up to SG \$17,000 to be won (total quantity of each prize as set out below)

Prize	Quantity	Prize Redemption Method
SK Jewellery’s Magiclean limited edition design 5gm 999 Pure Gold worth SG\$600	9	Self-collection
SG\$80 Cash	40	Self-collection
WMF Provence Plus High Casserole 24cm with Lid worth SG\$59.00	61	Self-collection
Magiclean Goodie Bag worth SG\$20.00	150	Self-collection
IRVINS SG\$20 E-Voucher	50	Irvins website https://eatirvins.sg/
A pair of GV Corporate Movie Voucher worth SG\$24.00	40	Normal Postage
Ya Kun Kaya Toast Set Meal Voucher worth SG\$5.60	50	Normal Postage
A scoop of Swensen’s Ice Cream worth SG\$5.15	100	Normal Postage
SG\$2 Old Chang Kee Voucher	120	Normal Postage
Magiclean Foldable Grocery Bag	380	Normal Postage

TOTAL 1,000

- 1 piece of SK Jewellery’s Magiclean Limited design 5gm 999 Pure Gold to be won every week (total 9 pieces)
 - 1st-7th December 2022
 - 8th – 14th December 2022

- 15th-21st December 2022
 - 22nd-28th December 2022
 - 29th December 2022 – 4th January 2023
 - 5th -11th January 2023
 - 12th-18th January 2023
 - 19th-25th January 2023
 - 26th January – 1st February 2023
- The availability of the prizes is strictly subject to the quantity as set out under the promotion terms and conditions and prizes are assigned by probability at odds specified by the Organizer. Promotion will end once all prizes have been fully redeemed.

Conditions applicable to all prizes

1. The award of prizes will be subject to verification to the full satisfaction of the Organizer, which shall include verification of the original proof of purchase. Participants agree that by participating in the promotion, should they become a winner of the promotion, the winner shall execute all further documents and deeds as the Organizer deems necessary to effect, perfect, record, or register the prize winner's redemption and ownership of the prize.
2. Product returns from orders made from Shopee Kao Official Store and Lazada Kao Homecare Official Store will only be accepted if the following conditions are met:
 - a) The product is eligible to be returned.
 - b) The Terms of Services of the respective platform (Shopee or Lazada) are satisfied.
 - c) Redeemed prizes need to be returned in the original condition to Organizer if the product returns resulted in the entries to be ineligible for the promotion.
3. The winner shall accept the prize "as is". The Organizer is not obliged to fulfill any request by the winner to change any aspect of the prize. If a prize comes with its own terms and conditions, winner is solely responsible for complying with them.
4. Prizes may not be exchanged for cash or other property or transferred to other persons. A participant may waive the prize. Any waived prize will be donated to any charitable organization as may be freely determined by the Organizer.
5. The Organizer may, without notice and at any time, modify the promotion terms and conditions, substitute any prize with a prize of similar value, as determined by the Organizer. Prizes won are given out on an "as it is" basis, and are not transferable, or exchangeable or redeemable for cash. Unless informed separately in writing by the Organizer or as otherwise set out under this promotion terms and conditions, winners shall collect their prizes in person, and shall comply with and be bound by all terms which the prizes may be subject to. To the extent not prohibited by law, all warranties and representations in connection with the prizes are expressly excluded.
6. Participants shall ensure that they remain contactable at all times. If the Organizer fail to contact any winner for any reason whatsoever, it may at its discretion elect to determine another winner in accordance with the promotion mechanism.
7. Winners of "Self-Collection" prizes will be notified of the redemption period by email.

8. For “Self-Collection” prizes which remain unclaimed by any winner by the stated collection deadline in the email notification shall be conclusively forfeited by such winner, and the forfeited prize will be dealt with at the Organizer’s discretion in accordance with applicable laws. Any winner whose entitlement to the prize has been forfeited shall not be entitled to any compensation
9. Any unclaimed prize or prize not won will be donated to any charitable organization as may be freely determined by the Organizer. The Organizer does not have the obligation to make any announcement as to its decision in this regard.
10. The Organizer reserves the right to reject and deem invalid any entry which the Organizer views, in its sole discretion, as having been tampered or modified.
11. The Organizer may disregard or disqualify any entry, participant or winner, in such manner as the Organizer deems fit, without giving notice or reason, and without any liability to any person. In particular, no participant shall, or procure another person to, (i) tamper with the operation of the promotion or any relevant website, (ii) participate in the promotion in any manner which may create any prejudice to or anomaly in the scoring system or operation of the promotion; and (iii) breach these promotion terms and conditions or any other applicable law or regulation.
12. The Organizer has sole discretion in determining if there has been any breach of the rules. The Organizer reserves the right in its sole and absolute discretion to disqualify any participant from the promotion without any obligation to furnish any notice and/or reason.
13. The Organizer’s decision on all matters relating to the promotion shall be final and binding and Organizer shall not be obliged to enter into any correspondence concerning the promotion.

Promotion cancellation and disruption

1. The Organizer reserves the right to cancel the promotion at any time without prior notice for any reason. If the promotion is cancelled, the Organizer shall immediately inform the participants. The Organizer shall have no liability whatsoever to any person for any losses that arise are due to the cancellation of the promotion.
2. The Organizer does not provide any guarantee as to the availability and functioning of the promotion.
3. The Organizer shall not be liable for any loss due to technical difficulties that disrupt electronic communications or other causes, such as those that can occur with internet connection.

Data Protection

1. Through their participation in the promotion, the participant agrees to the collection, storage, disclosure, and use of the following personal data for the purposes of the design, implementation and management of the promotion in accordance with Organizer’s privacy policy available at <https://www.kao.com/sg/privacy/>: (a) first name and surname, (b) e-mail address, (c) mailing address, (d) partial NRIC number (last three numerical digits and the checksum) and (e) mobile number. Personal data of the participants will be collected, used, retained, disposed of and disclosed in accordance with the Organizer’s personal data protection policies and procedures.
2. The provision of personal data is voluntary. However, if a participant cannot provide his/her personal data, he/she may not be able to participate in the promotion or claim any prize.

3. Unless expressly stated otherwise, personal data will only be used for the implementation of the promotion and the handing over of the prizes.
4. Participant's personal data may be shared with companies in the Organizer's group, the Technical Implementer, and service providers of the Organizer only as far as is necessary for the implementation of the promotion or handing over the prizes.
5. Participants may request access to/correction of their personal data. To submit a data access/correction request, or if you have any inquiries in relation to the Organizer's data protection policies and procedures, please contact the Data Protection Officer at sg.pdpa@kao.com.
6. If in the event a participant wishes to withdraw consent for use of his/her personal data, he/she shall be deemed to have withdrawn voluntarily from the promotion.

Release and exclusion of Liability

1. By receipt of any prize, to the maximum extent permitted by applicable law, the winner agrees to release and hold harmless the Organizer, the Technical Implementor, Meta (Facebook), and their respective subsidiaries, affiliates, suppliers, distributors, and advertising/promotion agencies, and each of their respective parent companies and each such company's officers, directors, employees and agents (collectively, the "Released Parties") from and against any claim or cause of action, including but not limited to, personal injury, death, or damage to or loss of property, arising out of participation in the promotion or receipt or use or misuse of any prize. However, this clause is not intended to exclude or restrict liability for death or personal injury resulting from negligence or any liability that cannot be excluded under law.
2. To the maximum extent permitted by applicable law, the Released Parties are not responsible for: (1) any incorrect or inaccurate information, whether caused by the participant, printing errors or by any of the equipment or programming associated with or utilized in the promotion; (2) technical failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in phone lines or network hardware or software; (3) unauthorized human intervention in any part of the promotion; (4) technical or human error which may occur in the administration of the promotion or the processing of entries; (5) late, lost, undeliverable, damaged or stolen communication; or (6) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from participant's participation in the promotion or receipt or use or misuse of any prize. This clause is not intended to exclude or restrict liability for death or personal injury resulting from negligence or any liability that cannot be excluded under law. The Organizer is not responsible for any technical or other problem with an entry, malfunctions of IT systems, servers, providers, hardware/software, lost or unavailable network connections or failed, incomplete, garbled or delayed computer transmission or any combination thereof. Organizer and Technical Implementer are not responsible for any typographical/other error in entries, winner announcement or for any liability for damage to any computer system resulting from participation in, accessing or downloading information in connection with this promotion. If for any reason a participant's entry is confirmed to have been lost, or otherwise destroyed or corrupted, participant's sole remedy is another participation in the promotion, if it is possible.
3. As far as the liability of the Organizer is excluded or limited, to the extent permitted by law this also applies to the personal liability of employees, representatives and agents of the Organizer.

Other

1. Should any of these terms and conditions be or become invalid, the validity of the other terms and conditions shall remain unaffected.

2. These terms and conditions may be changed at any time by the Organizer without prior notice. Any update to the terms and conditions will be made available to the participants.
3. The promotion is in no way sponsored, supported or organized by Meta (Facebook) and has no connection to Meta (Facebook). All requests and comments regarding the promotion must be directed to the Organizer and/or Technical Implementer and not to Meta (Facebook). The participants cannot assert any claims against Meta (Facebook) in connection with participation in the promotion.
4. All intellectual property used by the Organizer in connection with the promotion and/or administration of the promotion, including, without limitation, all trade-marks, trade names, logos, designs, promotional materials, web pages, source code, drawings, illustrations, slogans and representations are owned (or licensed, as the case may be) by the Organizer and/or its Affiliates. All rights are reserved. Unauthorized copying or use of any such intellectual property without the express written consent of its owner is strictly prohibited.
5. *ANY ATTEMPT BY A PARTICIPANT TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS. SHOULD SUCH AN ATTEMPT BE MADE, THE ORGANIZER RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.*
6. These terms and conditions shall be construed in accordance with and governed by the laws of Singapore and in the event of any dispute the Courts of Singapore shall have exclusive jurisdiction.